



## St Columba's House Access Guide

### Car Parking:

- Parking is free for all users and is an open air, tarmacked car park with dropped kerbs and no steps.
- Disability parking should be booked in advance. There is one designated parking bay, however more spaces can be reserved if needed.
- The dimensions of the designated parking bay are 246cm x 500cm (8ft 1in x 16ft 5in) and is 4m (13ft 1in) from the main entrance.
- The route from the car park to the entrance is accessible to a wheelchair user with assistance due to dropped kerbs.
- There are 26 car parking bays in total.



*Drop kerb by disability bay*

### Outside access to reception:

- There is not level access into the venue. There is a sloped pavement leading to the front entrance.
- The main doors open automatically, are double width and open to 120cm (3ft 11in) wide.



*Disability bay*

### Reception:

- The reception desk is 6m (19ft 8in) from the main entrance and is medium height with a lowered section.
- There is level access to reception from the entrance.
- There is a hearing, fixed loop, assistance system.
- Lighting levels are medium.

### Inside Access:

- There is level access across the ground floor of the building.
- Motorised scooters are allowed in downstairs meeting rooms and corridors.
- Lighting levels are varied.
- There is an external railed access ramp to the Chapel at the rear of the building. This can offer a shorter journey from car to chapel if needed.



*Sloped pavement to front entrance*



*Front entrance doors*



*Reception*



*Chapel dais/sanctuary steps*

- There are two steps onto the Chapel dais/sanctuary which have short hand rails.
- Audio loop systems are available in many of our meeting rooms. Please enquire before your visit about how these can be accessed.

#### **Stairs:**

- There are stairs from the ground to the first floor.
- There are 15+ steps between floors which are clearly marked and medium height with handrails and a landing half way
- The lighting level is medium.



*Front stairs*

#### **Lift:**

- There is a lift for public use located within the main foyer.
- The lift is a standard lift leading from the ground to first floor.
- The lift is 10m (32ft 10in) from main entrance, staff do not need to be notified for use of the lift and the door width is 86cm (2ft 10in).
- The dimensions of the lift are 150cm x 100cm (4ft 11in x 3ft 3in).
- The lift uses buttons which need to be pushed and held to call and operate the lift.
- The lift has a visual floor indicator.
- The controls for the lift are within reach for a wheelchair user.
- The lift controls do not have Braille markings.
- The lift controls have tactile markings.
- The lighting level in the lift is low.
- There are not separate entry and exit doors in the lift.
- There is not a mirror to aid reversing out of the lift.
- The lift does not have an audible announcer.



*Lift*

#### **Bedrooms:**

- There are 26 bedrooms in total. 22 in the Main House (2 of which are accessible bedrooms) and 4 in Redwood House.
- All bedrooms are on the first floor except for one downstairs bedroom in Redwood House, however this is not an accessible room and does not have an en-suite bathroom.

#### **Accessible bedrooms in the main House:**

- Both accessible bedrooms have accessible en-suite facilities.
- There is level access to the bedrooms from the lift.
- No accessible rooms are located in a separate building from the main building.
- The width of the doors are 86cm (2ft 10in). The doors are heavy, solid wood, fire doors. They can be difficult to open for those with limited upper body strength.
- The height of the bed is 50cm (1ft 8in).
- The measurement between the bed base and floor is 40cm (1ft 4in).
- Light switches are within 120cm from floor level.
- There are functional emergency alarms in the rooms.
- Assistance dogs are welcome to stay with guests in accessible rooms.
- Deaf alarms are available on request for those unable to audibly hear the fire alarms.
- An adjoining room is not available.



*Accessible bedroom*



*Accessible en-suite bathroom*

### **Accessible en-suite bathrooms in the main House:**

- The width of the door to the en-suite is 86cm (2ft 10in) (2ft 10in). The door opens outwards, is light to open and can be locked by a twist lock.
- The dimensions of the accessible en-suite are 230cm x 250cm (7ft 7in x 8ft 2in).
- There is a lateral transfer space which is 160cm (5ft 3in).
- There is a dropdown rail on the transfer side.
- Wall mounted grab rails are available and are on both sides.
- The toilet seat is 46cm (1ft 6in) above floor level.
- The toilet roll holder can be reached from seated on the toilet and is not placed higher than 100cm in height.
- The sink can be reached from seated on the toilet. The height of the sink is 86cm (2ft 10in). There is a mixer tap operated by a lever.
- There is a functional emergency alarm available.
- Disposal facilities are available.
- There are mirrors however these are not placed at a lower level or at an angle.
- There is a wheel-in shower.
- The shower head is adjustable.
- The shower control type is lever.
- There is a shower chair.
- There are handrails available.
- There is not a flush on the transfer side.
- There is not a bath.

### **Signage and colour contrast in accessible bedrooms and en-suite in the main House:**

- The colour contrast between the bedroom door and wall is good.
- The colour contrast between the walls and floor is good.
- The colour contrast between the internal doors and walls are good.
- The colour contrast between the external en-suite doors and walls are good.
- Lighting levels are medium.
- The colour contrast between the internal en-suite door and wall is good.
- The colour contrast between the walls and floor in the en-suite is fair.
- The colour contrast between the drop down rails and wall is poor.
- The colour contrast between the grab rails and wall is poor.
- Lighting levels are medium.

### **Accessible toilet by reception on the ground floor.**

- There are accessible toilets within this venue designated for public use. There is pictorial signage on or near the toilet door.
- The accessible toilet is 16m (17yd) from the main entrance.
- The accessible toilet is located off the ground floor corridor.
- There is level access to the accessible toilet.
- The door opens outwards and is locked by a twist lock.
- The width of the accessible toilet door is 84cm (2ft 9in). The door is light.
- The dimensions of the accessible toilet are 170cm x 210cm (5ft 7in x 6ft 11in).
- There is a lateral transfer space which is 101cm (3ft 4in).
- There is a dropdown rail on the transfer side.
- The sink can be reached from seated on the toilet. There is a mixer tap operated by a lever. The sink is not placed higher than 74cm (2ft 5in).
- There is a functional emergency alarm available.
- Sanitary waste disposal facilities are available in the cubicle.
- Wall mounted rails are available. As you face the toilet the wall mounted grab rails are on the right.



*Accessible toilet by reception*



- There are mirrors in the accessible toilet but these are not placed at a lower level or at an angle.
- The height of the toilet seat above floor level is 42cm (1ft 5in).
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- It is a unisex toilet and a key is not required for access.
- The toilet is not for the sole use of disabled people.
- There is not a flush on the transfer side.
- There is not a coat hook.
- There is not a shelf within the accessible toilet.
- There is not a hand dryer or towel dispenser but there is a towel available on a rail at an accessible level.

#### **Colour contrast and lighting in the accessible toilet by reception on the ground floor:**

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the grab rails and wall is poor.
- The contrast between the drop down rails and wall is poor.
- The contrast between the walls and floor is fair.
- Lighting levels are medium.

#### **Accessible toilet by Chapel on the ground floor:**

- There are accessible toilets within this venue designated for public use. There is pictorial signage on or near the toilet door.
- The accessible chapel toilet is 47m (51yd) from the main entrance.
- The accessible toilet is located off the ground floor corridor.
- There is level access to the accessible toilet.
- The door opens outwards and is locked by a twist lock.
- The width of the accessible toilet door is 91cm (2ft11in). The door is light.
- The dimensions of the accessible toilet are 150cm x 230cm (4ft 11in x 7ft 6in).
- There is a lateral transfer space which is 80cm (32ft 7in).
- There is a dropdown rail on the transfer side.
- The sink can be reached from seated on the toilet. There is a mixer tap operated by a lever. The sink is not placed higher than 74cm (2ft 5in).
- There is a functional emergency alarm available.
- Sanitary waste disposal facilities are available in the cubicle.
- Wall mounted rails are available. As you face the toilet the wall mounted grab rails are on the right.
- There are mirrors in the accessible toilet but these are not placed at a lower level or at an angle.
- The height of the toilet seat above floor level is 42cm (1ft 5in).
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- It is a unisex toilet and a key is not required for access.
- The toilet is not for the sole use of disabled people.
- There is a flush on the transfer side.
- There is not a coat hook.
- There is not a shelf within the accessible toilet.
- There is not a hand dryer or towel dispenser but there is a towel available on a rail at an accessible level.



*Accessible toilet by the Chapel*

#### **Colour contrast and lighting in the accessible toilet by Chapel on the ground floor:**

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the grab rails and wall is poor.
- The contrast between the drop down rails and wall is poor.

- The contrast between the walls and floor is fair.
- Lighting levels are medium.

#### **Accessible toilet by lift on the first floor:**

- There are accessible toilets within this venue designated for public use. There is pictorial signage on or near the toilet door.
- The accessible toilet is 2m (2.1yd) from the entrance of the first floor lift.
- The accessible toilet is located off the first floor corridor.
- There is level access to the accessible toilet accessible via the lift.
- The door opens outwards and is locked by a twist lock.
- The width of the accessible toilet door is 86cm (2ft 9in). The door is light.
- The dimensions of the accessible toilet are 150cm x 230cm (4ft 11in x 7ft 6in).
- There is a lateral transfer space which is 80cm (2ft 7in).
- There is a dropdown rail on the transfer side.
- The sink can be reached from seated on the toilet. There is a mixer tap operated by a lever. The sink is not placed higher than 74cm (2ft 5in).
- There is a functional emergency alarm available.
- Sanitary waste disposal facilities are available in the cubicle.
- Wall mounted rails are available. As you face the toilet the wall mounted grab rails are on the left.
- There are mirrors in the accessible toilet but these are not placed at a lower level or at an angle. The height of the toilet seat above floor level is 42cm (1ft 5in).
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- It is a unisex toilet and a key is not required for access.
- The toilet is not for the sole use of disabled people.
- There is not a flush on the transfer side.
- There is not a coat hook.
- There is not a shelf within the accessible toilet.
- There is not a hand dryer or towel dispenser but there is a towel available on a rail at an accessible level.



*Accessible toilet on first floor*

#### **Colour contrast and lighting in the accessible toilet by lift on the first floor:**

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the grab rails and wall is poor.
- The contrast between the drop down rails and wall is poor.
- The contrast between the walls and floor is fair.
- Lighting levels are medium.

#### **Standard toilets:**

- The female toilets are located off the ground floor corridor and are 28m (31yd) from the main entrance with level access. Lighting levels are medium.
- The male toilets are located off the ground floor corridor and are 16m (17yd) from the main entrance. With level access. Lighting levels are medium.
- A further individual female toilet is located off the ground floor corridor by the Chapel at the rear of the building. Lighting levels are medium.
- A further individual male toilet is located off the ground floor corridor by the Chapel at the rear of the building. Lighting levels are medium.
- We do not have baby changing facilities.

### **Outside access to Redwood House:**

- There is not level access into the venue. There is a slope leading to the front door, the width of the slope is 125cm (4ft 1in).
- The main doors open away from you (push), are single width and the opening is 82cm (2ft 8in) wide.

### **Redwood House Bedrooms:**

- There are no designated accessibility bedrooms in Redwood House however there is one downstairs, level access bedroom and one level access bathroom.

### **Ground floor bedroom in Redwood House:**

- There is level access to the bedroom from the front door.
- The width of the doors are 70cm (2ft 3in). The doors can be heavy to open for those with limited upper body strength.
- The height of the bed is 55cm (1ft 9in).
- The measurement between the bed base and floor is 18cm (7in).
- Light switches are within 130cm (4ft 3in) from floor level.
- There are no functional emergency alarms in this room.
- Deaf alarms are available on request for those unable to audibly hear the fire alarms.
- An adjoining room is not available.
- There is no en-suite bathroom for the downstairs bedroom in Redwood House.

### **Ground floor bathroom in Redwood House:**

- The width of the door is 70cm (2ft 3in). The door opens inwards, is light to open and can be locked by a twist lock.
- The dimensions of the ground floor bathroom are 200cm x 130cm (6ft 6in x 4ft 3in).
- The toilet seat is 46cm (1ft 6in) above floor level.
- The toilet roll holder can be reached from seated on the toilet and is not placed higher than 100cm in height.
- Sanitary waste disposal facilities are available in the cubicle.
- There is a dropdown rail on the right hand side when facing the toilet.
- There are mirrors however these are not placed at a lower level or at an angle.
- The shower head is adjustable.
- The shower control type is lever.
- There is a wall mounted shower chair.
- There is no lateral transfer space.
- There are no wall mounted grab rails.
- The sink cannot be reached from seated on the toilet. The height of the sink is 86cm (2ft 10in). There is no mixer tap.
- There is not a functional emergency alarm available.
- There is no wheel-in shower.
- There are no handrails available.
- There is not a bath.

### **Signage and colour contrast in the ground floor bedroom and bathroom in Redwood House:**

- The colour contrast between the bedroom door and wall is poor.



*Redwood House*



*Slope access to Redwood House*



*Redwood House front door*



*Ground floor bedroom in Redwood House*

- The colour contrast between the walls and floor is fair.
- The colour contrast between the internal doors and walls are poor.
- The colour contrast between the external bathroom doors and walls are poor.
- Lighting levels are medium.
- The colour contrast between the internal bathroom door and wall is poor.
- The colour contrast between the walls and floor in the en-suite is fair.
- The colour contrast between the drop down rails and wall is poor.
- Lighting levels are medium.

**Additional information:**

- Staff do not receive formal disability awareness/ equality training.
- There is a nominated first aider on the staff but they are not present at all times.



*Ground floor bathroom  
in Redwood House*

PLEASE CONTACT US IF YOU HAVE ANY QUERIES

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